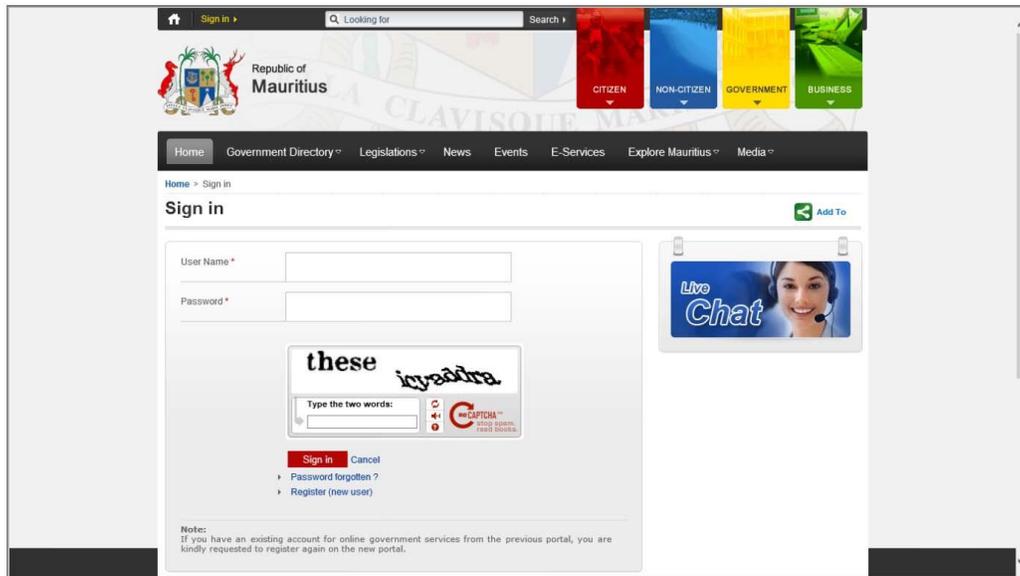


## Creating an account on the Government Portal

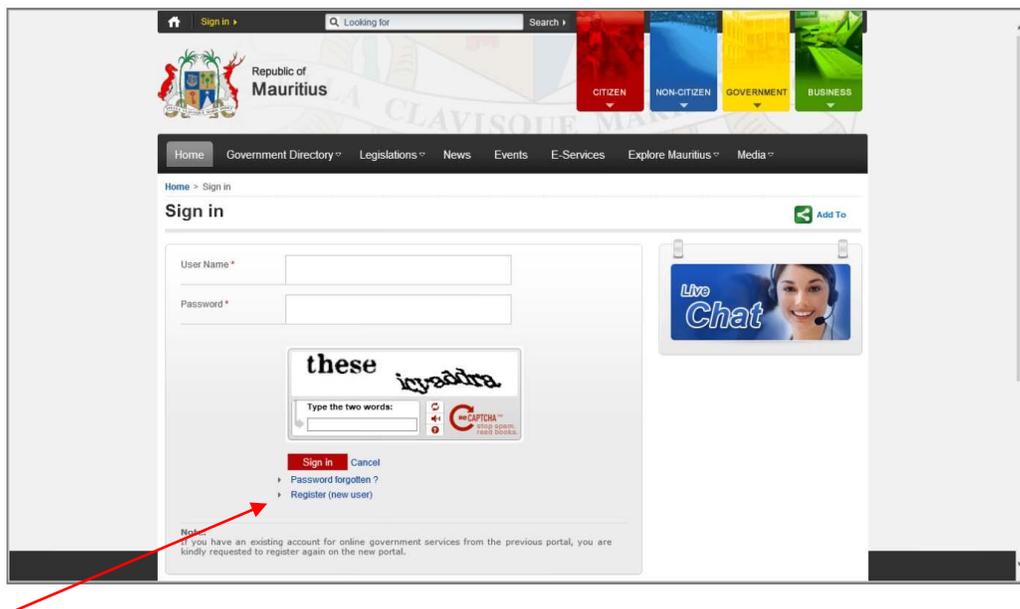
- Click on the Sign in link at the top left hand corner besides the Home icon

The screenshot shows the homepage of the Government of Mauritius portal. At the top left, there is a 'Sign in' link with a red arrow pointing to it. The header includes the national emblem and the text 'Republic of Mauritius'. Below the header is a navigation menu with links for Home, Government Directory, Legislations, News, Events, E-Services, Explore Mauritius, and Media. The main content area features a large banner for 'Le Morne Landscape' with a description: 'Le Morne Cultural Landscape: Monument of Nature and UNESCO world heritage site. Located on the South Western tip of Mauritius. Le Morne mountain symbolises slaves' struggle for freedom.' Below the banner are several sections: 'Highlights' with a 'Government Programme 2015-2019' link; 'News' with a 'Terre Rouge-Verdun Link Road' article; 'My eGOV' section; 'Pay-Online' section; 'Exchange Rates' table; 'Survey' section; and 'Poll' section. The footer contains a 'Subscribe to newsletter' button, language selection (English | Français), and a detailed navigation menu with categories like Home/About, Government, Legislations, Explore Mauritius, Media, News, and Events. Copyright information at the bottom reads '© Government of Mauritius. Hosted by National Computer Board.' and 'About SSL certificates'.

- The Sign in page will appear follows:



- Click on Register (new user) as per screen below:



- The following page will be displayed:

[Home](#)
[Government Directory](#)
[Legislations](#)
[News](#)
[Events](#)
[E-Services](#)
[Explore Mauritius](#)
[Media](#)

[Citizen](#)
[Non-Citizen](#)
[Government](#)
[Business](#)

[Home](#) > **New user**

**Login Information**

User Name\*   
 Password\*  ?  
 Confirm Password\*   
 Hint Question\* Please select   
 Answer\*

**Personal Information**

First Name\*   
 Middle Name   
 Family Name\*   
 Gender\* Please select   
 Date of Birth\*    
 Marital Status\* Please select   
 Maiden Name (if applicable)   
 Are You a Citizen of Mauritius?  Yes  No  
 Provide NIC or Passport?  NIC  Passport  
 NIC Number\*

**Contact Information**

Email Address\*   
 Address\*   
 State   
 Town/Village Please select   
 City   
 Country\* Please select   
 Phone Number   
 Mobile Number

CAPCHA\*  
 This question is for testing whether you are a human visitor and to prevent automated spam submissions.  
   
[Type the text](#) [Privacy & Terms](#)

Items marked with \* are required

**Subscribe to newsletter**  
 Subscribe to the monthly newsletter to be informed of the latest news and services.

Language Selection: [English](#) | [Français](#)

[Homepage](#)
[Government](#)
[Legislations](#)
[Explore Mauritius](#)
[Media](#)
[News](#)
[Events](#)

[New User](#)
[Directory](#)
[The Constitution](#)
[National Symbols](#)
[Chat Rooms](#)
[E-Services](#)
[Accessibility](#)

[Departments](#)
[Laws](#)
[Geography & People](#)
[Media Library](#)

[Parastatal Organisations](#)
[Culture](#)
[History](#)
[Blog](#)
[Discussion Forum](#)

[Other Bodies](#)
[The Dodo](#)

[Contact Us](#) | [FAQ](#) | [Feedback](#) | [Map](#) | [Disclaimer](#) | [Copyright notice](#) | [Privacy Policy](#)

© Government of Mauritius. Hosted by National Computer Board.

Note: Entries are compulsory where a red asterisk \* is found.

### Login Information (User should remember Username and Password created)

- Enter a Username as per screenshot below:

Login Information

User Name\*  User name must contain minimum 7 alphanumeric characters

Note: Put cursor on  icon for password creation

- Enter a Password as per screenshot below:

you

Password\*  ?

Confirm Password\*

Hint Question\*

The password must have:

1. A minimum length of 8 characters.
2. Doesn't contain the username

minimum 3 of the below

3. Include upper case alpha characters
4. Include lower case alpha characters
5. Include numeric characters (0-9)
6. Include Special Chars

- Create a strong password as per screenshot below:

Password\*  ? **Strength: Strong**

- The newly created password should be entered again in the field “Confirm Password\*”

Form fields:

- Label: Password\*
- Value: [Masked Password]
- Label: Confirm Password\*
- Value: [Empty]

- Select a Hint Question by clicking on the arrow as per screenshot below and the following list will be displayed:

Form field:

- Label: Hint Question\*
- Value: Please select

- List of Hint Questions:

Form fields:

- Label: Hint Question\*
- Value: Please select
- Label: Answer\*
- Value: [Empty]

Dropdown options:

- Please select
- What is my all-time favourite sports team ?
- What is my favourite past-time ?
- What was my high school mascot ?
- Who was my childhood hero ?

- Enter an answer for selected Hint Question in the screenshot below:

Form fields:

- Label: Hint Question\*
- Value: What is my all-time favourite sports team ?
- Label: Answer\*
- Value: [Empty]

## Personal Information

- Enter the First Name as per screenshot below:

Note: If user's name is Rajiv Kumar Trompeuse, user will have to enter Rajiv Kumar in the First Name field.

First Name\*

### Note: No entries should be made in the Middle Name field

- Enter the Family Name of user, e.g. Trompeuse

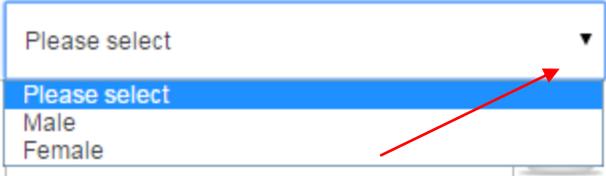
Family Name\*

- Select Gender by clicking as per screenshot below:

Gender\*

Date of Birth\*

Please select  
Male  
Female



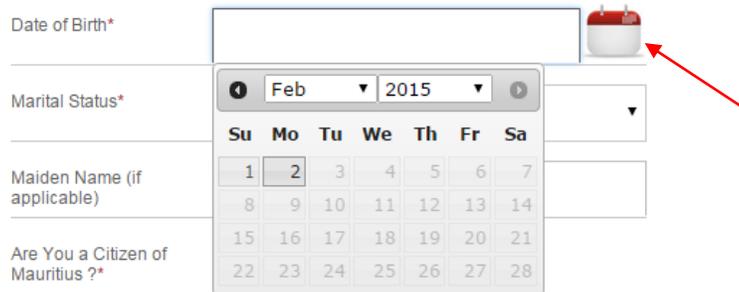
- Select Date of Birth by clicking on the calendar as per screenshot below:

Date of Birth\*

Marital Status\*

Maiden Name (if applicable)

Are You a Citizen of Mauritius ?\*



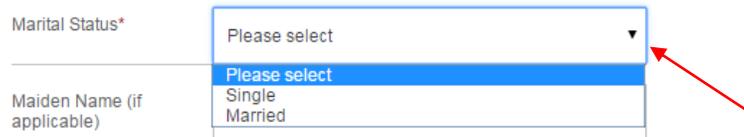
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

Note: Select the Year, Month and then the date from the Calendar

- Select Marital Status as per screenshot below:

Marital Status\*

Maiden Name (if applicable)



Please select
Single
Married

**Note: Married Women are required to enter their maiden Name**

Maiden Name (if applicable)

### Option 1: For Mauritians who wish to enter their NIC Number

- The field “Are You a Citizen of Mauritius?\*” should be on Yes
- The field Provide NIC or Passport\* should be on NIC
- Enter NIC Number as per screenshot below:

Are You a Citizen of Mauritius ?\*  Yes  No

Provide NIC or Passport\*  NIC  Passport

NIC Number\*

### Option 2: For Mauritians who wish to enter their Passport Number

- The field “Are You a Citizen of Mauritius?\*” should be on Yes
- The field Provide NIC or Passport\* should be on Passport
- Enter Passport Number as per screenshot below:

Are You a Citizen of Mauritius ?\*  Yes  No

Provide NIC or Passport\*  NIC  Passport

Passport Number\*

### Option 2: For Non-Citizen of Mauritius

- The field “Are You a Citizen of Mauritius?\*” should be on No
- Select the Nationality as per screenshot below:
- Enter Passport Number

Are You a Citizen of Mauritius ?\*  Yes  No

Nationality\*

Passport Number\*

## Contact Information

- Enter a valid email address as per screenshot below:

Email Address \*

- Enter address (address found in utility bill) as per screenshot below:

Address\*

- Select Country as per screenshot below:

Country\*

Phone Number

Mobile Number

CAPCHA \*  
This question is for testing whether you are a human visitor and to prevent automated spam submissions.

- Please select
- Afghanistan
- Aland Islands
- Albania
- Algeria
- American Samoa
- Andorra
- Angola
- Anguilla
- Antarctica
- Antigua And Barbuda
- Argentina
- Armenia
- Aruba
- Australia
- Austria
- Azerbaijan
- Bahamas
- Bahrain
- Bangladesh

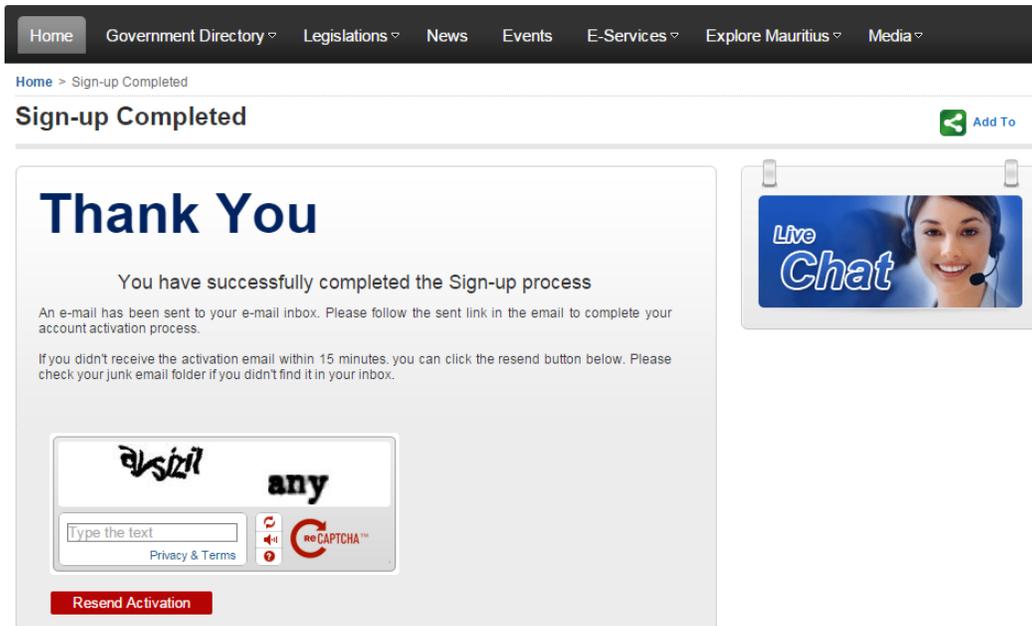
- Enter the CAPCHA as per screenshot below:

CAPCHA \*  
This question is for testing whether you are a human visitor and to prevent automated spam submissions.

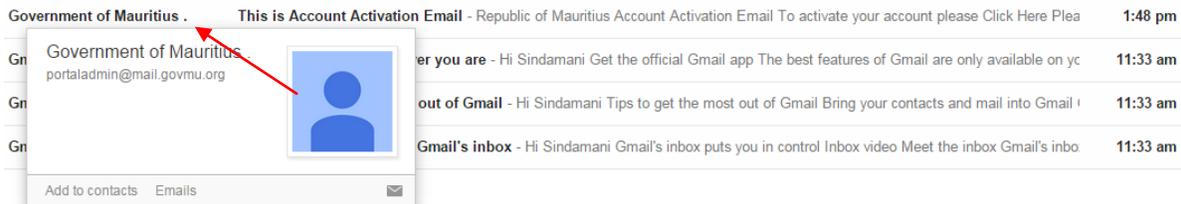
manur the

[Privacy & Terms](#)

- Click on the Submit button and the following screen will be displayed:



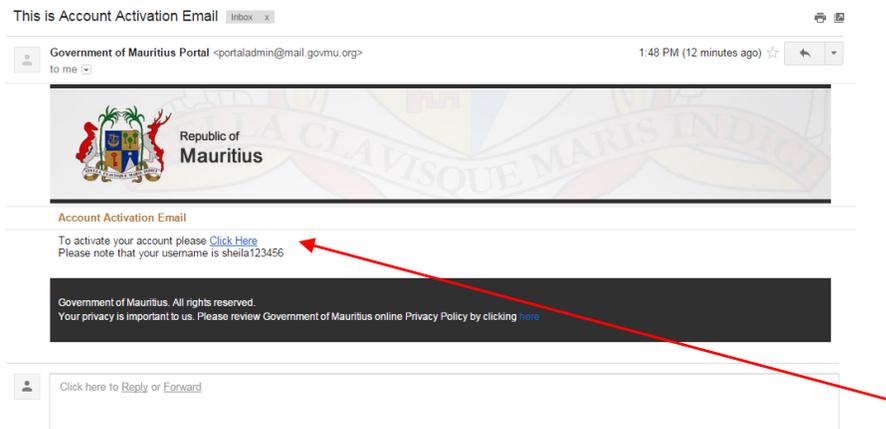
- Log in on your email account (email account entered upon registration) and you will see a mail from sender [portaladmin@mail.govmu.org](mailto:portaladmin@mail.govmu.org). Click as per screenshot below:



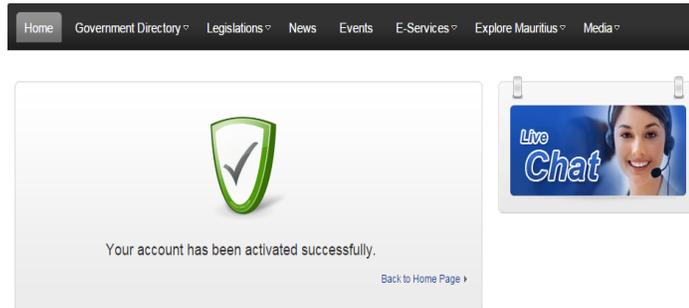
- The new screen will appear as follows:



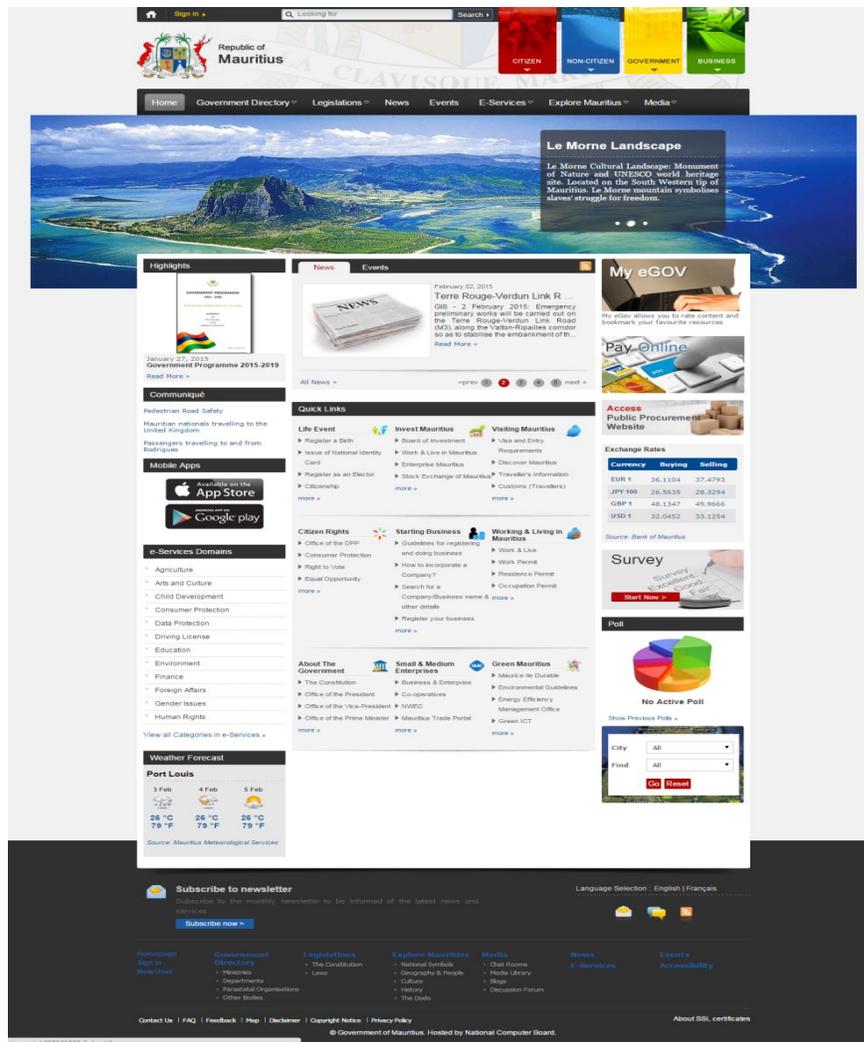
- Click only **ONCE** on the Click Here link to activate the Government Portal's account



- The following screen will be displayed once account has been activated successfully:



- Click on the Back to Home Page link to go back to the home page of the Government Portal and the following screen will be displayed:

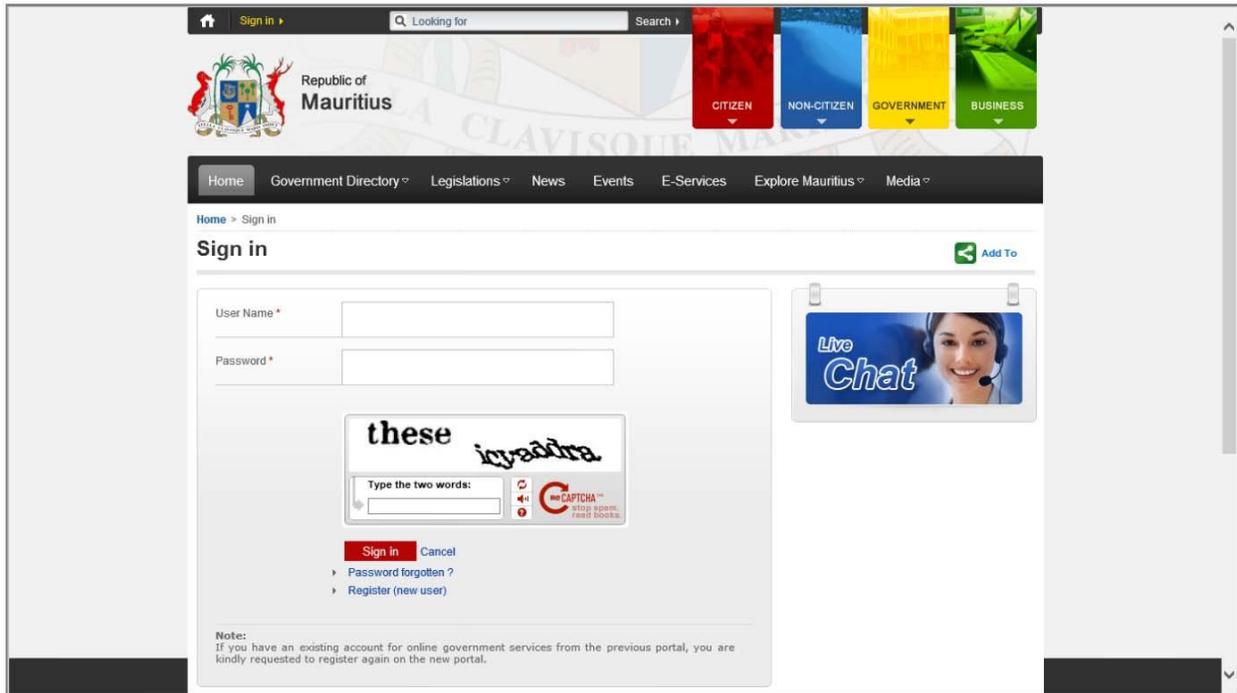


## Signing on the Government Portal with the newly created Username and Password

- Click on the Sign in link at the top left hand corner besides the Home icon

The screenshot displays the official website of the Government of Mauritius. At the top left, there is a navigation bar with a 'Sign in' link highlighted by a red arrow. The header features the national coat of arms and the text 'Republic of Mauritius'. Below the header, there are several tabs: 'Home', 'Government Directory', 'Legislations', 'News', 'Events', 'E-Services', 'Explore Mauritius', and 'Media'. The main content area is divided into several sections: a large banner for 'Le Morne Landscape', a 'Highlights' section with a 'Government Programme 2015-2019', a 'News' section with a headline about 'Terre Rouge-Verdun Link Road', a 'My eGOV' section, a 'Pay-Online' section, and a 'Public Procurement Website' section. There are also sections for 'Exchange Rates', 'Survey', and 'Poll'. The footer contains a 'Subscribe to newsletter' section, a 'Language Selection' dropdown, and a navigation menu with links to 'Home', 'Government', 'Legislations', 'Explore Mauritius', 'Media', 'News', and 'Events'. The footer also includes contact information, a privacy policy link, and a copyright notice for the Government of Mauritius.

- The Sign in page will appear follows:



- Enter the Username and Password created for the Government Portal account as well as the CAPTCHA as follows:

Home Government Directory ▾ Legislations ▾ News Events E-Services ▾ Explore Mauritius ▾ Media ▾

Home > Sign in

## Sign in

 Add To

User Name \*

Password \*

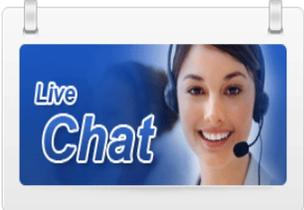




[Privacy & Terms](#)

- ▶ [Password forgotten ?](#)
- ▶ [Register \(new user\)](#)

**Note:**  
If you have an existing account for online government services from the previous portal, you are kindly requested to register again on the new portal.



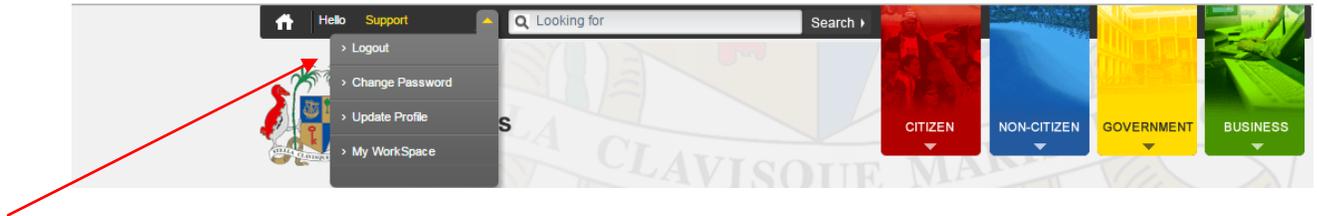
- Click on the Sign In button. Once signed in, the home page will be displayed as below, with the first name of the user in the upper left hand corner.

The screenshot displays the official website of the Republic of Mauritius, specifically the e-Government portal. The layout is organized as follows:

- Header:** Includes the national emblem, the text "Republic of Mauritius", and navigation tabs for "CITIZEN", "NON-CITIZEN", "GOVERNMENT", and "BUSINESS".
- Secondary Navigation:** A horizontal menu with links for "Home", "Government Directory", "Legislations", "News", "Events", "E-Services", "Explore Mauritius", and "Media".
- Search:** A search bar with the placeholder text "Looking for" and a search icon.
- Banner:** A large image of the Chamarel landscape with a text overlay: "Chamarel Seven Coloured Earths located in the Chamarel plain. This specific geological formation attracts lots of tourists."
- Main Content Area:**
  - Highlights:** A section titled "January 22, 2015 Government Programme 2015-2019" with a "Read More" link.
  - News/Events:** A section titled "February 02, 2015 Government Programme 2015-2019" with a "Read More" link.
  - My eGOV:** A section titled "My eGOV" with a "Pay Online" button and a description: "My eGov allows you to rate content and bookmark your favourite resources".
  - Quick Links:** A grid of service categories including "Life Event", "Invest Mauritius", "Visiting Mauritius", "Citizen Rights", "Starting Business", "Working & Living in Mauritius", "About The Government", "Small & Medium Enterprises", and "Green Mauritius".
  - e-Services Domains:** A vertical list of service areas such as "Agriculture", "Arts and Culture", "Child Development", "Consumer Protection", "Data Protection", "Driving License", "Education", "Environment", "Finance", "Foreign Affairs", "Gender Issues", and "Human Rights".
  - Weather Forecast:** A section for "Port Louis" showing forecasts for 3 Feb, 4 Feb, and 5 Feb.
  - Exchange Rates:** A table with columns for "Currency", "Buying", and "Selling".
  - Survey:** A section titled "Survey" with a "Start Now" button.
  - Poll:** A section titled "Poll" with a "No Active Poll" message and a "Show Previous Polls" link.
- Footer:** Contains a "Subscribe to newsletter" section, "Language Selection" (English | Français), and various utility links like "Contact Us", "FAQ", "Feedback", "Map", "Disclaimer", "Copyright Notice", "Privacy Policy", and "About SSL certificates".

## Signing out the Government Portal

- To log out on the Government Portal, click on the drop down arrow near Hello (your First Name) found on the upper left hand corner



- Click on Logout and the following screenshot will appear:



You have successfully signed-out from the following sites. You will be redirected back in seconds...

<https://www.govmu.org> ✓

